

JOSEPH RODRIGUES  
State Long-Term Care Ombudsman  
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**UNITED STATES BANKRUPTCY COURT  
EASTERN DISTRICT OF CALIFORNIA  
FRESNO DIVISION**

In re:	)	Case No. 16-10015-A-9
	)	
	)	Chapter 9
Southern Inyo Healthcare District	)	
	)	<b>17<sup>th</sup> REPORT OF THE</b>
	)	<b>PATIENT CARE OMBUDSMAN</b>
	)	
Debtor.	)	(No Hearing Required)

Pursuant to the order directing the appointment of a Patient Care Ombudsman entered by this court on February 17, 2016, Tracy Hope Davis, the United States Trustee, duly appointed Joseph Rodrigues, the California State Long-Term Care Ombudsman, as the Patient Care Ombudsman in this case.

In compliance with the notice of appointment, the Patient Care Ombudsman is submitting his 17<sup>th</sup> report, covering the period August 29, 2018 to October 26, 2018.

Respectfully submitted,

/s/Joseph Rodrigues  
Joseph Rodrigues  
State Long-Term Care Ombudsman

1                                   **17th REPORT OF THE PATIENT CARE OMBUDSMAN**

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3           Eastern Sierra Area Agency on Aging is the designated Long-Term

4   Care (LTC) Ombudsman Program for Inyo and Mono Counties and is the

5   local representative of the Office of the State LTC Ombudsman. As

6   mandated by the federal Older Americans Act (42 U.S.C. 3058g), LTC

7   Ombudsman representatives identify, investigate and resolve

8   complaints that are made by, or on behalf of residents of LTC

9   facilities that relate to action, inaction or decisions that may

10   adversely affect the health, safety, welfare or rights of residents.

11   Paulette Erwin is the local Ombudsman representatives assigned to

12   this facility.

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15           Southern Inyo Hospital District is located at 501 E. Locust

16   Street, Lone Pine, California. The California Department of Public

17   Health (CDPH), Licensing and Certification Division, licenses this

18   facility as a Skilled Nursing Facility (SNF). SNFs provide housing,

19   meals, medical care, personal care, social services, and social

20   activities to people who have physical or behavioral conditions that

21   prevent them from living alone.

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24           The following information describes the number of visits made

25   to the facility (complaint and non-complaint related), observations

26   about privacy, food, the general status of the residents, any

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1 complaints made by or on behalf of residents to the LTC Ombudsman  
2 Program, and any changes in the census of the facility.  
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5 The licensed capacity of the facility is 33, with a current  
6 occupancy of 26. There is no noted significant change in resident  
7 mix, such as the admission of different client groups, younger  
8 residents, etc.  
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10 The local Ombudsman Program has not received any concerns  
11 involving vendors, utilities, or external support factors that may  
12 impact resident care.  
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15 The local Ombudsman Program has conducted six visits during  
16 this reporting period. During these visits, the Ombudsman  
17 representative noted the facility appeared to be clean with no  
18 overwhelming odors. Residents appeared clean and were appropriately  
19 dressed for the time of year and day. During these visits the  
20 Ombudsman spoke with several residents regarding the posted menu and  
21 residents indicated they were satisfied with the meals.  
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24 The local Ombudsman representative received a total of one case  
25 and one complaint. The complaint during this reporting period  
26 includes the following:  
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1 A complaint related to resident to resident sexual abuse. The  
2 Ombudsman representative met with the resident who was unable to  
3 provide consent for the Ombudsman representative to assist in the  
4 resolution of the complaint. The Ombudsman representative spoke  
5 with the Director of Nursing, Gina Symons. According to the  
6 Director of Nursing, the facility immediately scheduled additional  
7 supervision for all residents to monitor inappropriate sexual  
8 behaviors and has met with the resident's family. The Ombudsman  
9 representative contacted the resident's spouse who indicated he was  
10 satisfied with the way the facility handled the incident and if  
11 there were any other incidents he would contact the Ombudsman  
12 representative.  
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16 The Patient Care Ombudsman has no recommendations for the court  
17 at this time.  
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19 October 26, 2018

/s/Joseph Rodrigues  
Joseph Rodrigues  
State Long-Term Care Ombudsman